

Tuesday, December 4, 2018 9:00 AM - 12:00 M 1225 Ponce de León Ave. VIG Tower. Suite 1505 Santurce, PR

For registration visit PRMSDC.ORG/ y select Workshops.

\$55 MBE \$65 Corporate Member \$75 Others

Contacts:

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Objectives:

- Describe the key points of the internal communication plan
- · Explain the benefits of having an internal communication plan
- Define the ABC of the crisis management plan
- Basic needs in the IT system area of your business

Agenda:

9:00 - 9:30 AM: Registration

9:30 - 10:30 AM: Who communicates in your company?

Resource: Nelly Feliciano, President Feliciano Communications Inc.

10:30 - 11:30 AM: Systems basics for your business

Resource: José G. Rivera Garcia, CEO *Xynergie Inc.*

11:30 AM - 12:00 PM: Networking

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